# METEORIC RISE IN FLEXITARIAN EATING AND HOW HPP CAN PLAY A ROLE 



Z MATTSON<br>WE MAKE FOOD HAPPEN

## TODAY'S PRESENTATION

1. About Me
(O) 2. What We Do \& Why We're Interested In This Topic
2. What does Flexitarian Mean?
3. Proprietary Consumer Research
4. How HPP Can Tap Into This Trend
(13) 6. Q\&A

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TASTE: Surprising Stories \& Science About Why Food Tastes Good

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## HOHEOG



SAN FRANCISCO
COOKING SCHOOL

## MATTSON: WHO WE ARE

## INNOVATION \& DEVELOPMENT

## DRIVEN

BY STRATEGY


## ENABLED

BY INSIGHTS

## WE ARE LOCATED AT the epicenter of food trends



# WE TRANSFORM HOLISTIC THINKING \& CONSUMER INSIGHTS \& FOOD TRENDS INTO VIABLE BUSINESS OPPORTUNITIES 

# A GREAT PRODUCT IS YOUR ULTIMATE COMPETITIVE ADVANTAGE 

PRODUCT DESIGN \& DEVELOPMENT

## 10,000 SQUARE FEET OF DEVELOPMENT SPACE

30 MEMBERS OF CULINARY, R\&D, SCALE-UP TEAM

PILOT PLANT




# HOW WE GOT INTERESTED IN PLANT-BASED FOOD 




## HPP EXPERIENCE




- Juices
- Coffee Beverages
- Plant-Based Beverages

Deli Meats + Cheese
Salad Dressing
Salsa
Potatoes
Pasta Sauces
Baby Food
Sausage
And others

## WHAT IS FLEXITARIAN?

## Flexible

$+$

## Vegetarian

Flexitarian

Originally
a cookbook and diet.

## Publication Date:

Oct 2008!!

100 QUICK AND DELICIOUS RECIPES


DAWN JACKSON BLATNER, RD, LDN

## BUT A DIET REQUIRES COMMITMENT

Omnivore:
I Eat A
Wide Variety
of Foods

I Eat A
Wide Variety
of Foods But
Trying To Eat LESS Meat,
Dairy, Pork,
Chicken, etc.

I Eat Mostly
Vegetarian, but
Occasionally
Eat Meat, Dairy,
Pork, Chicken,
etc.

> I am a
> Vegetarian:
> No
> Meat, Pork,
> Chicken, etc.

## And you?

## BUT A DIET REQUIRES COMMITMENT

| Omnivore: | I Eat A |
| :---: | :---: |
| I Eat A | Wide Variety |
| Wide Variety | of Foods But |
| of Foods | Trying To Eat |
|  | LESS Meat, |
|  | Dairy, Pork, |

I Eat Mostly
Vegetarian, but
Occasionally
Eat Meat, Dairy,
Pork, Chicken,
etc.

| I am a | Vegan: |
| :---: | :---: |
| Vegetarian: | I eat No |
| No | Animal |
| Meat, Pork, | Products |



Single
Dating
Exclusive
Engaged
Married

## FLEXITARIANISM REQUIRES NO COMMITMENT

I Eat A
Wide Variety
of Foods But
Trying To Eat
LESS Meat,
I Eat Mostly
Vegetarian, but
Occasionally
$\downarrow$ Eat Meat, Dairy,
Dairy, Pork, etc.
Pork, etc.

Just a desire to eat LESS $\qquad$ .

It lets you dabble, play the field, try things on for size. be "flex-curious"

# The ability to FLEX in and out is why the behavior is growing!! 

# FLEXITARIAN RESEARCH RESULTS 

- Mattson proprietary study on eating trends, behaviors, and beliefs to understand consumers opinions on plant-based food.
- Online survey fielded June 4-23, 2017
- Sent to 1,000 s of gen pop consumers in Mattson's database
- Survey link was posted on social media sites
- $\mathrm{n}=1163$ consumers completed survey
Q. WHICH BEST DESCRIBES THE WAY YOU EAT?

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Q. IN THE YEAR AHEAD, HOW OFTEN DO YOU EXPECT TO EAT PLANT-BASED FOODS?



# Improve Your infrastructure 

## Raise Your Taxes

$+\quad$ Hell, Yes!

THE DIFFERENCE BETWEEN POSITIVE AND NEGATIVE


## THIS IS THE DIFFERENCE BETWEEN POSITIVE AND NEGATIVE

| Omnivore: | I Eat A |
| :---: | :---: |
| I Eat A | Wide Variety |
| Wide Variety | of Foods But |
| of Foods | Trying To Eat |
|  | LESS Meat, |
|  | Dairy, Pork, etc. |

I Eat Mostly<br>Vegetarian, but<br>Occasionally<br>Eat Meat, Dairy, Pork, etc.

| I am a | Vegan: |
| :---: | :---: |
| Vegetarian: | I eat No |
| No | Animal |
| Meat, Pork, | Products |
| Chicken, etc. |  |

Eating Vegan at Panera

Panera
BREAD*

Dining out vegan can be tricky, but at Panera, we think it should be easy for you to eat the way you want.

At Panera, items designated as vegan have no animal sources: no meat, fish, shellfish, milk, egg or honey products, and no enzymes and rennet from animal sources.


# Positivity matters when it comes to what people eat! 

Q. WHAT COMES TO MIND FOR EACH STATEMENT...

Consumers were forced to pick 1:

| $100 \%$ Plant-based | Vegan |
| :---: | :---: |
| $83 \%$ | $17 \%$ |
| $79 \%$ | $21 \%$ |
| $76 \%$ | $24 \%$ |
| $73 \%$ | $27 \%$ |
| $68 \%$ | $32 \%$ |

Q. WHAT COMES TO MIND FOR EACH STATEMENT...

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Q. WHAT COMES TO MIND FOR EACH STATEMENT... CONSUMER INSIGHTS


Vegan

## Means making ethical choices... which are hard, and sometimes naked



## $+$ <br> Plant Based <br> Celebration <br> Deprivation

Q. WHAT COMES TO MIND FOR EACH STATEMENT...



## 100\% Plant Based

Q. TOP 3 REASONS FOR CHOOSING TO EAT PLANT-BASED FOODS MORE OFTEN?

Q. TOP 3 REASONS FOR CHOOSING TO EAT PLANT-BASED FOODS MORE OFTEN?

Q. TOP 3 THINGS YOU'LL DO TO INCREASE CONSUMPTION OF PLANT-BASED FOODS AT HOME?


GENERATIONAL REASONS FOR EATING PB FOODS MORE OFTEN

| Millennial | $G e n X$ |
| :--- | :--- |

Baby Boomer
Greatest Gen


2017
Q. WHERE ARE YOU MOST LIKELY TO TRY A PLANT-BASED DISH?


## Use meaty terms!!

## Steak Sauce

Chicken Fried
"Crab" Cakes

| Menu Item | \% of Consumers Who Want to Try |
| :---: | :---: |
| Applewood Smoked Porto'house with chard and gatlic, polenta, and 1 steak sauce <br> Restaurant: Plant | 52\% |
| Hot "Chicken" Fried Steak with avocado puree, sliced heirloom tomatoes <br> Restaurant: Plum Bistro | 49\% |
| "Crab" Cakes: hearts of palm, granny smith apples, with horseradish aioli. <br> Restaurant: Crossroads Kitchen | 46\% |
| Tomato "Tuna" with pickled ginger pears, avocado mousse, pomegranate crème fraiche <br> Restaurant: Elizabeth's Gone Raw | 37\% |
| Wood-Roasted Carrot, kimchee "Reuben," pumpernickel, sauerkraut puree <br> Restaurant: Vedge | 33\% |

# THE CLOSER TO FAMILIAR, THE BETTER 

Use meaty terms!! And anything
Steak Sauce
Chicken Fried
"Crab" Cakes

"In Quotes"

$\qquad$ FROM YOUR TRUSTED RESTAURANT?
\% Definitely/Probably Order


■ Satisfied ■ Not Satisfied ■ Never Tried



Let's see what we can learn from testing 2 different versions of the same concept

Note: concepts rotated to avoid order bias.

# Black Bean Burger <br> Concept Test 

## THE BLACK BEAN BURGER CONCEPT SHOWN TO CONSUMERS



## The Black Bean Burger

A delicious burger that starts with a custom crafted black bean patty made with black beans and roasted vegetables and a blend of spices, tender on the inside and slightly crusted on the outside by grilling. Served on a toasted multigrain bun.

The Black Bean Burger comes with your choice of toppings: non-dairy cheddar, pepper jack, or mozzarella cheese, non-dairy Parmesan ranch or mayo, pickles, lettuce, tomato, onion, ketchup, or mustard.
Q. HOW LIKELY WOULD YOU BE TO BUY THE BLACK BEAN BURGER?

|  | TOTAL <br> SAMPLE |
| :---: | :---: |
| Definitely buy | $\mathrm{N}=1,148$ |
| Probably buy | $31 \%$ |
| TOP 2 BOX (60\%) | $26 \%$ |
| Might/might not buy | $57 \%$ |
| Probably not buy | $20 \%$ |
| Definitely not buy | $14 \%$ |
| Weighted purchase intent | $9 \%$ |

Did not meet our norms...

But what if we put this on the menu JUST for Flexitarians and Vegetarians?

Top 2 Box: Def + Prob Would Buy


Exceeds norm for ALL categories except

Omnivores
(Non-Flex)
Q. HOW SHOULD WE DESCRIBE THIS BURGER ON MENU OF YOUR TRUSTED RESTAURANT?

Q. IF TOPPINGS INCLUDED DAIRY, CHEESES, MAYO, AND SAUCES WOULD YOU BE . . .


Remember, $1 / 3$ of consumers are
Flexitarian... they're not committed!


## The Newest Burger At Sonic Blends The Beef With

 Mushrooms So You Eat Less MeatWant people to eat a little less meat? Fill the burger with something else (that tastes as good).


| Top Improvements-The Black Bean Burger |
| :--- |
| NOTHING! It looks good! |
| Use real (dairy) cheese /good cheese |
| Make sure its not dry |
| Do not like black beans: would prefer "non-bean" burger |

Remember, $1 / 3$ of our sample is Flexitarian... they're not committed!

# Incredible Burger <br> Concept Results 

## THE INCREDIBLE BURGER CONCEPT SHOWN TO CONSUMERS

## IMPOSSIBIE

The Incredible Burger
It's here. A delicious burger made entirely out of plants for people who love the taste of juicy, meaty burgers. For even more authentic real burger flavor, we grill it and serve it on a toasted multigrain bun.

The Incredible Burger comes with your choice of toppings: non-dairy cheddar, pepper jack, or mozzarella cheese, non-dairy Parmesan ranch or mayo, pickles, lettuce, tomato, onion, ketchup, or mustard.
Q. HOW LIKELY WOULD YOU BE TO BUY THE INCREDIBLE BURGER?

|  | TOTAL <br> SAMPLE |
| :---: | :---: |
| Definitely buy | $\mathrm{N}=1,148$ |
| Probably buy | $28 \%$ |
| TOP 2 BOX (60\%) | $26 \%$ |
| Might/might not buy | $54 \%$ |
| Probably not buy | $24 \%$ |
| Definitely not buy | $14 \%$ |
| Weighted purchase intent | $9 \%$ |

Did not meet our norms...

But what if we put this on the menu JUST for Flexitarians and Vegetarians?
Q. HOW LIKELY WOULD YOU BE TO BUY THE INCREDIBLE BURGER?

Top 2 Box: Def + Prob Would Buy


Met norms only for vegans, vegetarians, and mostly vegetarian
Q. BEST WAY TO DESCRIBE THIS INCREDIBLE BURGER (FROM RESTAURANT)?

Q. WHAT ARE YOUR EXPECTATIONS FOR THIS BURGER?

Top 6 Expectations

| The Black Bean Burger | The Incredible Burger |
| :---: | :---: |
| Better for me | Better for me |
| High in protein | High in protein |
| Will taste delicious | Will taste delicious |
| Low in fat | Easier on my digestive system |
| Low in calories | Low in fat |
| Easier on my digestive system | Feel lighter after eating |

We can do better!
Q. WHAT, IF ANYTHING, COULD WE DO TO IMPROVE THIS BURGER FOR YOU?

| Top Improvements-The Incredible Burger |
| :--- |
| NOTHING! |
| Make it look less like meat |
| Add real (dairy) cheese |
| Explain exactly what is in the burger |
| Add more toppings (avocados, veggies, sauces, etc.) |

Issue here is explaining what's in it
Q. IF TOPPINGS FOR INCREDIBLE BURGER INCLUDED DAIRY, CHEESES, MAYO, AND SAUCES...


PLANT BASED BURGER PREFERENCE RESULTS

Q. WHICH BURGER DO YOU PREFER?

Q. WHICH BURGER DO YOU PREFER?

|  | Self-described diet... |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Vegan | Vege- <br> tarian | Mostly Veg... <br> Occasional meat, <br> poultry, etc. | Trying to eat LESS <br> meat, dairy, fish, <br> poultry | Eat a Variety- <br> including meat, <br> dairy, fish, poultry |
|  | $\mathrm{N}=27$ | $\mathrm{~N}=31$ | $\mathrm{~N}=116$ | $\mathrm{~N}=146$ | $\mathrm{~N}=805$ |
| Black Bean <br> Burger | $42 \%$ | $48 \%$ | $59 \%$ | $50 \%$ | $45 \%$ |
| Incredible <br> Burger | $58 \%$ | $44 \%$ | $38 \%$ | $42 \%$ | $42 \%$ |

Whaaaaaa?
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Of course... as vegans they've made lifestyle decision to
Q. WHY DO YOU PREFER EACH BURGER?


Familiar, real ingredients "black beans and roasted veggies". Know what to expect.

Seems more natural. Nothing mysterious. Don't like burgers made to taste like meat.

Looks and sounds more appetizing

# IF I HAVEN'T SOLD YOU ON THIS OPPORTUNITY YET... 

Plant based food sales in US exceeded \$5 Billion in 2016

PB $+8.1 \%$ over last 12 months VS. $+0.2 \%$ for all food

90\% = dairy + meat alternatives


## IMPLICATIONS FOR HPP TECHNOLOGY

- Mattson $2^{\text {nd }}$ study on eating trends
- Online survey fielded August, 2017
- $n=390$ consumers completed survey


Most plant-based meat alternatives sold FROZEN

Consumers generally want FRESH

Let's find out if it's true here.



Plant-based burgers made from vegetables, beans, peas, grains, etc. Sold fully-cooked from the freezer section. Simply reheat on the grill, in a skillet, or microwave.


Plant-based burgers made from vegetables, beans, peas, grains, etc. Sold raw from the refrigerated meat or refrigerated produce section. Handle like fresh meat. Cook thoroughly on the grill, or in a skillet.

Q. WHICH FORM OF BURGER DO YOU PREFER?

## By Generational Group





Plant-based "ground" made from vegetables, beans, peas, grains, etc. Sold fully-cooked from the freezer section. Simply heat in a skillet or microwave, or add directly to soup or chili.


Plant-based "ground" made from vegetables, beans, peas, grains, etc. Sold raw from the refrigerated meat or refrigerated produce section. Simply cook in a skillet or microwave, or add directly to soup or chili.




Plant-based chick'n strips



All plant-based meats $+6 \%$ versus YAG.

Refrigerated PB meats $+23 \%$ versus YAG.


Plant-based meat $=2.1 \%$ of meat sales .

Plant-based milk = 9.3\% of milk sales.

## ■ MATTSON



# Q. ONE OF THE WAYS TO MAKE PLANT-BASED REFRIGERATED MEAT ALTERNATIVES SAFE IS TO USE HIGH WATER PRESSURE INSTEAD OF TRADITIONAL HIGH HEAT PASTEURIZATION TO KILL BACTERIA AND TOXINS. 

WHAT'S THE BEST WAY TO TALK ABOUT THIS TYPE OF PROCESS?

## CHOICES

Cold pasteurized
Cold pressed
Cold pressed
Cold pressured
Cold water pasteurized
Cold water pressed
High pressure pasteurized
No-heat pasteurized
Water pasteurized
Water pressed Other
VA MATTSON


## By Generational Group



## Top Reasons for Selecting High Pressure Pasteurized

Self explanatory / easy to understand / most straightforward

Most descriptive without being confusing

Most logical of the processes listed

High pressure = clean, sanitary, safe, healthy

Best fit for the products shown
"HPP sounds like a process that would really kill bacteria."
"Cold doesn't seem sanitary"
"Water seems like it dilutes flavor"
"High pressure pasteurized sounds scientific and sanitary."
"I get the impression of a more thorough process."
"Everyone is familiar with pasteurization. 'High Pressure' sounds modern and new."
"I think of high pressure as a high pressure washer. I know the item will be clean and safe."
$1 / 3$ of population Flexitarian
$1 / 2$ will eat more plant-based foods next year

Consumers want fresh plantbased "meat"

And they want you to tell them exactly what the process is

Z MATTSON


## THANK YOU!

WANT TO TALK INNOVATION?

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